



# **LES BI Performance Report - Video Guides**



# LES BI Performance Video Guides – Accessing Report.

[youtube.com/watch?v=o2N\\_BhMKngw \(click link\)](https://www.youtube.com/watch?v=o2N_BhMKngw) – This video will guide you on how to access the BI Performance Report. This data will be updated and published monthly around mid-month, following the same schedule as the GPQC reports. Please note that the data will always be one month behind and may not reflect the most up to date information in your clinical systems.

However, if practices notice significant discrepancies, they can report these to the Data Quality team via:

MLCSU IT Service Desk: [Sostenuto self-service portal](#) / [AVA Chatbot](#) / 0300 555 0212

To access your practice specific data, please use the **same password** that was provided for the 2024/25 GPQC reports. Please ensure this password is stored securely and made accessible to relevant practice staff.

If you do not have the password to access the data, please speak to your practice manager, who should have received it last year. If needed, you can request it again via your Place team using the relevant Primary Care mailbox email address.

Place	Mailbox
Chorley & South Ribble	<a href="mailto:Primarycare.chorleypreston@nhs.net">Primarycare.chorleypreston@nhs.net</a>
Greater Preston	
West Lancashire	
Blackburn with Darwen	<a href="mailto:pennineccgs.primarycare@nhs.net">pennineccgs.primarycare@nhs.net</a>
East Lancashire	
Fylde & Wyre	<a href="mailto:lscicb-bl.healthierlsc.scnlbprimary@nhs.net">lscicb-bl.healthierlsc.scnlbprimary@nhs.net</a>
Blackpool	
Morecambe Bay	

If you do have a LES query rather than a password request, please contact - [lscicb.primarycareles@nhs.net](mailto:lscicb.primarycareles@nhs.net)

Additional datasets for other routine LESs will be added as and when they become available. Practices will be notified via the GP Digest when new data is published. Current Data sets are for LTC LES & SMRs.

• **Please note** - both video has no sound, but captions are available to provide context.

. If you have followed all the steps in the video guide on how to access the BI Performance Report and are still having issues macro issues, please contact your local IT support.



# LES BI Performance Video Guides – LTC LES

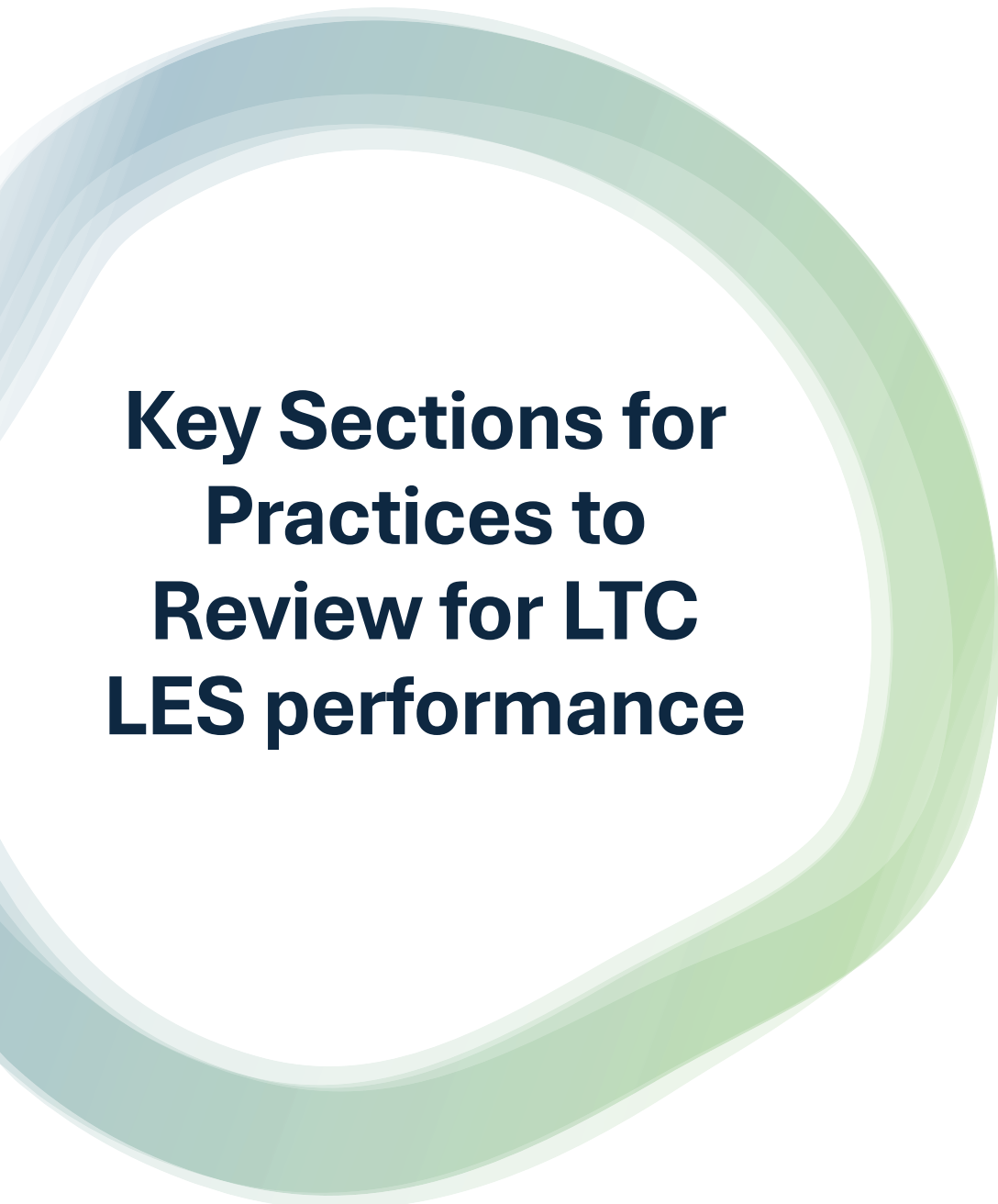
[LTC – YouTube \(click link\)](#)

## Navigating the BI Performance Report

- This video demonstrates how to navigate the BI Performance Report on the intranet, highlighting the key sections that practices should monitor to track progress against targets.
- Comments are provided in each cell to explain the data in detail.
- ***Please note:*** the video has no sound, but captions are available to provide context. If captions are not displaying, click the CC button in the bottom right corner of the video to enable them.

## Understanding the LTC LES Target – Practice example

- **Practice Example** - under the LTC LES, a practice may have an overall target of 1,000 assessments.
- Of these, a minimum of 10% of the overall target (1000 in this example) would need to be completed per Segments 1–4 and 5% in Segment 5, equating to a combined minimum of 450 assessments.
- The remaining 550 assessments of the target can be distributed at the practice's discretion across any of the five segments.
- The full target of 1,000 assessments must be completed to achieve the LTC LES requirements.



# Key Sections for Practices to Review for LTC LES performance

- **Domain 2 (Minimum Targets) Summary** – Columns BF to BH:  
Shows your combined minimum targets across all segments and your year-to-date (YTD) achievement against these.
- **Segment 1** – Columns I to M:  
Displays your Segment 1 target and YTD achievement.
- **Segment 2** – Columns N to R:  
Displays your Segment 2 target and YTD achievement.
- **Segment 3** – Columns T to X:  
Displays your Segment 3 target and YTD achievement.
- **Segment 4** – Columns Z to AD:  
Displays your Segment 4 target and YTD achievement.
- **Segment 5** – Columns AE to AI:  
Displays your Segment 5 target and YTD achievement.
- **Remaining Assessments** – Columns AJ to AN:  
Shows the portion of your target that can be used flexibly across Segments 1–5.
- **Overall Position Summary** – Columns AO to BE:  
Provides a summary of your total Domain 2 target and allows you to track overall YTD achievement for the LTC LES.