

## Local Enhanced Service Specification:

### Simple Injections

<b>Service Specification No.</b>	
<b>Service</b>	Simple injections in Primary Care
<b>Commissioner Lead</b>	Lancashire and South Cumbria ICB
<b>Provider Lead</b>	GP Practices in Lancashire and South Cumbria
<b>Period</b>	1 <sup>st</sup> May 2025 – 31 <sup>st</sup> March 2026
<b>Date of Review</b>	To be reviewed annually

#### 1. Population Needs and Background

NHS Lancashire and South Cumbria ICB covers 196 GP Practices and has a total registered population of 1,853,016 (as of Jan 2024) patients.

The scope of this specification will cover all 196 practices and registered patients along with temporary residents (where appropriate) that live within the geographical area of Lancashire and South Cumbria.

This enhanced service is for the treatment of patients who require simple injections as part of their ongoing treatment plans.

This specification will cover patients requiring:

- B12 injections
- Gonadotropin-releasing hormone analogue (GnRH)
- Testosterone for male deficiency

#### 2. Scope & Service Standards

##### 2.1 Aims

The aim of the service is to ensure a consistent approach in the administration of simple injections to patients in Lancashire and South Cumbria, setting out the services that General Practice are expected to deliver to their registered and temporary registered patients.

To deliver high quality and responsive services for local people that improve patient outcomes and the experience of service delivery for both patients and the General Practice team.

Furthermore, the aim of the service is to ensure an equitable and consistent service to all patients across Lancashire and South Cumbria and this will include:

- Patients with an established diagnosis and agreed treatment plan can undergo part of their treatment safely, effectively and conveniently close to their home
- Improved call and recall processes in general practice – supported by DQ case finding searches to improve the safety of clinical recall
- Implementation of simple injection services will positively impact on patient care

### **2.1.1 Requirements**

The practice will be required to create a register of patients that require simple injections administration and monitoring (searches will be provided to help practices where patients have not previously been coded and recalled).

### **2.2 Service Description/Care Pathway**

The service will be provided to patients clinically requiring the injections listed above.

#### **Referrals to Primary Care**

Referrals made to primary care by a secondary care specialist, will have an agreed management plan that safely allows patients to be monitored and followed up in primary care.

The clinic discharge letter will include:

- Patient Details (incl. name, address, dob, NHS Number)
- Details of Diagnosis including the date that the therapy was initiated.
- Recommendation / Management Plan (incl. assessment interval and threshold for fast track re-referral)
- A clear explanation when advice deviates from agreed local guidelines (incl. substantial management/active management received by the patient to date)
- Confirmation that appropriate information has been given to the patient (incl. explanation of condition and that their ongoing follow up care will be managed in primary care)

Patients moving into the area from outside the ICB area or patients transferring from private to NHS care may be suitable for primary care follow up. Where discharge information is not accessible, appropriate guidance should be sought via advice and guidance to the local specialist service.

#### **Referrals to Secondary Care**

The Practice will refer the patient to the secondary care provider if:

- The criteria for re-referral as specified in the discharge letter are reached
- There are other clinical concerns that require specialist intervention

#### **Practices will be responsible for**

- Holding and maintaining a register of patients who are being treated as part of this enhanced service
- Maintains adequate records – the practice should keep adequate records of the service provided incorporating all known information relating to any significant events e.g. adverse reactions, hospital admissions and relevant deaths of which the practice has been notified.
- Injection initiation dates are recorded in the patient records and included in the repeat medication information
- Providing a robust recall system from the register to ensure patients receive monitoring in a timely manner and follow up those patients who fail to attend
- Supports the education of both newly diagnosed patients and those with

established disease

- Ensures primary care staff training – the practice should ensure that all staff involved in providing any aspect of care under this scheme have the necessary training and skills to do so. The practice should be able to demonstrate that they have in place a policy to cover staff training and maintenance of skills.
- Provides safe and suitable facilities for undertaking procedures – the practice should be able to demonstrate that they not only have appropriate facilities but also the policies and procedures in place for their correct use.

### **2.3 Population covered**

The scope of this specification will cover all 196 practices and registered patients along with temporary residents (where clinically appropriate) that live within the geographical area of Lancashire and South Cumbria.

### **2.4 Any acceptance and exclusion criteria and thresholds**

The service will not accept referrals for the following:

- Any patients not clinically requiring the injections listed in paragraph 1.

### **2.5 Interdependence with other services/providers**

- Acute trust providers
- Independent sector secondary care services

### **2.6 Applicable national standards (e.g. NICE)**

- <https://www.nice.org.uk/guidance/ng239>
- <http://www.lancashireandsouthcumbriaformulary.nhs.uk/>

## **3. Applicable quality requirements and CQUIN goals**

Providers may be accepted for the provision of this enhanced service if it has a partner or partners, employee or sub-contractor, who has the necessary skills and experience to carry out the contracted procedures.

Clinicians taking part in this enhanced service should be competent in resuscitation and, as for other areas of clinical practice, have a responsibility for ensuring that their skills are regularly updated.

## **4. Location of Provider Premises**

Service delivery must be from the premises identified within the providers NHS Contract or where the service has been sub-contracted, the premises must be in suitable premises for delivery of the services set out in the specification.

## **5. Finance**

### **Finance**

Practices will be paid £1.00 per head of weighted population for delivery of this service.

### **Fraud Policy**

In the event of suspected fraud or other illegality being uncovered at any stage the ICB will implement the ICB Fraud Policy and will investigate.

Information supporting reported activity and monitoring information must be made available to the ICB or its representatives upon request. Failure to provide this information, or the provision of incomplete or inaccurate information, may result in suspension of payments or clawback, as well as further investigation by the ICB and its representatives.

## **6. Contract and Monitoring Arrangements**

Activity against this service should be recorded using the appropriate READ/SNOMED codes and an appropriate Data Quality Template will be supplied by the commissioner to support automated extraction where possible.

All details regarding data quality and submission of data can be found in the supporting Technical Guidance Document.