

## Local Enhanced Service Specification:

### Dementia Service

<b>Service Specification No.</b>	
<b>Service</b>	Dementia review
<b>Commissioner Lead</b>	Lancashire and South Cumbria ICB
<b>Provider Lead</b>	GP Practices in Lancashire and South Cumbria
<b>Period</b>	1 <sup>st</sup> April 2026 – 31 <sup>st</sup> March 2027
<b>Date of Review</b>	To be reviewed annually

#### 1. Population Needs and Background

NHS Lancashire and South Cumbria ICB covers 195 GP Practices and has a total weighted population of 1,988,701 (as of Jan 2026) patients.

The scope of this specification will cover all the 195 practices and registered patients, along with temporary residents (where appropriate) that live within the geographical area of Lancashire and South Cumbria.

The ambition of the commissioner is to secure the highest quality and most responsive services for local people that are clinically effective and safe but also importantly are consistent and equitable to the population that we serve

#### Key Facts for England

In 2024 there are 495,488 patients with a diagnosis of dementia, of which 65.5% of patients are aged 65 or over.

The population of Lancashire and South Cumbria ICB has a higher-than-average number of people aged 65 and over and significant populations living with and caring for people with dementia.

#### 2. Scope & Service Standards

##### 2.1 Aim

To deliver a universal offer to patients in Lancashire and South Cumbria, setting out the services that General Practice are expected to deliver to their registered and temporary registered patients (where appropriate).

The main aims of the service are as follows:

- The practice to hold a register of patients with a diagnosis of dementia
- To deliver a holistic review of people with dementia
- To provide a medication review, to encompass a review of dementia specific medications in line with current guidelines as well as a general medication or structured medication review as necessary

##### 2.1.1 Requirements

Providers of the service will be required to:

- Ensure that all patients with dementia are offered a face to face at least annually.
- Ensure all patients with dementia on medication for the condition have an annual medication review
- Ensure the practice has staff adequately trained to support patients with dementia and undertake regular reviews including medication reviews
- Enhance physical health care and health promotion advice for all people with dementia, identifying and addressing unmet needs where possible
- Ensure carers of people living with dementia are supported and referred to the appropriate carers services when required

## **2.2 Service Description/Care Pathway**

People living with dementia will receive a review which includes:

- Assessment of current cognition, behaviour, risk and social circumstances
- Physical health check as deemed appropriate
- Care planning (developed and agreed with the patient and their carer)
- Bloods, where needed
- Medication review
- Advance Care Planning (ACP) when required, using the agreed EPACCS template
- Carers review where needed

Consideration should be given to unmet need and onwards referral to carer support and other local community and VCFSE organisations where appropriate.

For patients recently discharged from the memory assessment service, their first review should ideally be held within six months of their discharge.

## **2.3 Population covered**

NHS Lancashire and South Cumbria ICB covers 195 GP Practices and has a total weighted population of 1,988,701 (as of Jan 2026) patients.

The scope of this specification will cover all 195 practices and registered patients, along with temporary residents (where appropriate) that live within the geographical area of Lancashire and South Cumbria.

## **2.4 Any acceptance and exclusion criteria and thresholds**

### **Exclusion criteria**

- Patients under active secondary care monitoring or who are not stable on medication

## **2.5 Interdependence with other services/providers**

- Mental health trust
- VCFSE

## **2.6 Applicable national standards (e.g. NICE)**

- NICE NG 97 (2018) Dementia: assessment, management and support for people living with dementia and their carers
- NICE QS 184 Dementia

## **2.7 Applicable standards set out in Guidance and/or issued by a competent body (e.g. Royal Colleges)**

All providers must meet CQC standards

## **2.8 Applicable local standards**

The Provider shall:

- Maintain adequate records of the performance and results of the service provided.
- Maintain full records of all dementia reviews

## **3. Applicable quality requirements and CQUIN goals**

### **3.1 Applicable Quality Requirements**

None specific to this specification.

## **4. Location of Provider Premises**

Service delivery must be from the premises identified within the providers NHS Contract or where the service has been sub-contracted, the premises must be in suitable premises for delivery of the services set out in the specification.

## **5. Finance**

Practices will be paid £34.20 per review (maximum of 2 reviews per year with a 3 week gap between review dates) carried out on the requirements set out above in the specification.

The provider will need to submit monthly claims stating the number of reviews provided to patients under this specification.

The overarching Local Enhanced Service (LES) claims process, timescales, and parameters for practices to submit claims for LES activity is within a 3 month period after the activity has been completed and to ensure that this is included within contractual agreements.

The provider must email [lsicib.localenhancedservices@nhs.net](mailto:lsicib.localenhancedservices@nhs.net) by the 10<sup>th</sup> of every month. Forms must be submitted within 3 months of the activity taking place. Please note that claims submitted to the Enhanced Service Contract Team after the 3 month period will not be approved for payment.

If you have any questions, please contact the Contract Team [lsicib.localenhancedservices@nhs.net](mailto:lsicib.localenhancedservices@nhs.net) or your local primary care team

## **Fraud Policy**

In the event of suspected fraud or other illegality being uncovered at any stage the ICB will implement the ICB Fraud Policy and will investigate.

Information supporting reported activity and monitoring information must be made available to the ICB or its representatives upon request. Failure to provide this information, or the provision of incomplete or inaccurate information, may result in suspension of payments or clawback, as well as further investigation by the ICB and its representatives

## **6. Contract and Monitoring Arrangements**

Providers should ensure that the data collected should include:

1. The practice to hold a register of patients with a diagnosis of dementia
2. To deliver a holistic review of people with dementia - this should be offered face to face and include all the components set out above
3. To provide a medication review, to encompass a review of dementia specific medications in line with current guidelines as well as a general medication or structured medication review as necessary
4. Enhance physical health care and health promotion advice for all people with dementia, identifying and addressing unmet needs where possible
5. Ensure carers of people living with dementia are supported and referred to the appropriate carers services when required

Reviews should be recorded using the appropriate SNOMED codes and an appropriate Data Quality Template will be supplied by the commissioner to support automated extraction, where possible.

All details regarding data quality (codes, guides, searches, templates and data extraction) can be found in the Data Guide in Appendix 1. Any changes to data or coding throughout the contractual year will be shared with practices via the Data Quality Team and the GP intranet.

## APPENDIX 1 – DEMENTIA LES DATA QUALITY GUIDANCE

### CLAIM CODE

For the LES, **both** codes need to be added on the same day

Code	Description
713821000000106	Dementia monitoring administration
249181000000100	Dementia annual review

### GUIDES AVAILABLE

Guides for the following can be found on the GP Intranet/Learning Academy/DQ Specialist:

#### **ML DQ Dementia LES Guide**

### TEMPLATES

The template for the Dementia LES is available through your shared folder in Resource Publisher and is titled **ML DQ Dementia**. Emails will be sent when the template is updated. Please ensure that you keep Resource Publisher refreshed to ensure that you are using the most up to date template.

### SEARCHES

All searches for the Dementia LES are available through Enterprise Searches & Reports, the CCG tab at the bottom of Population Reporting. Searches are managed by the Data Quality Team and emails will be sent from the Data Quality Team regarding the location and when any searches have been updated. Any updated searches will be available in the same place. Searches need to be copied and pasted into your practices folder to be able to use them.

### DATA EXTRACTS

All data is extracted based on left/deceased patients and both codes above being added on the same day to the patient's record, no more than twice within the specified timeframe, with a minimum of 3 weeks between each review.

## **CONSULTATION TYPES**

Where possible all reviews should be carried out face to face. However, the searches are based on a face to face, home visit, Enterprise or telephone consultation type, to capture any exceptional circumstance reviews carried out by telephone.

All other consultation types will appear in the ACTION searches as CHECK consultation type and these should be reviewed. If you find any activity in the Action/Check Consultation Type searches that should count towards claims, add a new consultation to the patient's record (on the same date as the excluded one) using an acceptable consultation type and the correct claim codes. This keeps the original consultation unchanged and ensures the patient appears in the claims searches.

## **DATA QUALITY CONTACT DETAILS**

All requests for support or query resolution should be logged on the Self-Service Portal at: <https://sunrise-saas.com/mlcsu/SContacts/>

For any urgent queries please ring: **0300 555 0212**